



# Retail Store Certification Program Manual

The program manual has been revised and includes new tools such as examples of records, procedures, policies, statements, etc., that applicants are required to have in place. These sample documents can be used 'as is' or adapted to the specific needs of the establishment. The documents are included as appendices (6) to the manual and will also be supplied on a CD for easier reference.

**Price of manual:**  
\$100.00 for members or  
\$125.00 for non members

## SHIPPING INFORMATION AND METHOD OF PAYMENT

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